

# Policing Plan Objectives

Owners      **ACC SO** Mr Pughesley      **ACC HR&CC** ACC Thomas      **ACC AO** Mr Beautridge      **DFAIS** Mr Redman

Priority	Objective	Measurement	Target	Target Date	Owner	Performance Apr - Feb 10	Last Year (Apr - Feb 09)	Last Month (Apr to Jan 09)
<b>Building public confidence</b>	Improving public confidence	Percentage of people saying that the police and local councils are dealing with ASB and crime issues that matter (KCVS)	Increase to 78%	Mar-10	ACC AO	75.0% <sup>1</sup>	72.5% <sup>9</sup>	75.2% <sup>2</sup>
		Percentage of people saying that the police and local councils are dealing with ASB and crime issues that matter (BCS)	Increase to 52%	Mar-10	ACC AO	48.0% <sup>2</sup>	44.2% <sup>10</sup>	48.8% <sup>17</sup>
		The number of recorded complaint allegations per 1,000 officers	Reduce to 345 per 1,000 officers	Mar-10	ACC HR&CC	289 (316) <sup>3</sup>		267 (320) <sup>3</sup>
	Improving victim satisfaction	Percentage of victims satisfied with the overall service provided	Increase to 86%	Mar-10	ACC AO	86.8% <sup>1</sup>	84.0% <sup>11</sup>	85.8% <sup>2</sup>
		Percentage of victims of violent crime satisfied with the overall service provided	Increase to 80%	Mar-10	ACC AO	80.9% <sup>1</sup>	77.1% <sup>11</sup>	78.9% <sup>2</sup>
	Improving visibility and accessibility	Percentage of 999 calls answered within 10 seconds	Increase to 90%	Mar-10	ACC AO	94.6%	89.3% <sup>12</sup>	94.2%
		Percentage of people who feel that Kent Police is working closely with the local community (KCVS)	Increase to 69%	Mar-10	ACC AO	70.0% <sup>1</sup>	62.7% <sup>11</sup>	67.9% <sup>2</sup>
<b>Effectively tackling crime</b>	Reducing crime and anti-social behaviour	The level of recorded all crime per 1,000 population	Reduce to 68.0	Mar-10	ACC AO	58.6 (64.8) <sup>4</sup>	66.6 (73.1) <sup>13</sup>	53.7 (65.4) <sup>6</sup>
		The number of criminal damage offences and ASB incidents in hotspot locations	Reduce by 10%	Mar-10	ACC AO	-9.0%		-8.4%
	Ensuring a high detection rate	Proportion of recorded crimes detected by means of a charge, caution, issue of penalty notice or taken into consideration by a court compared to the number of crimes reported	Increase to 32%	Mar-10	ACC AO	33.5% (33.1%) <sup>4</sup>	32.3% (31.7%) <sup>13</sup>	33.8% (33.0%) <sup>6</sup>
		Proportion of recorded 'hate' crimes detected by means of a charge, caution, issue of penalty notice or taken into consideration by a court compared to the number of 'hate' crimes reported	Increase to 62%	Mar-10	ACC AO	66.5% (63.5%) <sup>4</sup>	62.5% (61.7%) <sup>13</sup>	65.5% (63.3%) <sup>6</sup>
	Tackling repeat victimisation and repeat offending	Rollout out Multi-Agency Risk Assessment Conferences (MARACs)	Increase to 6 (1 per BCU)	Mar-10	ACC SO	6		6
		The number of drug users referred to the Drug Interventions Programme (DIP) and assessed by that team	Increase by 10%	Mar-10	ACC AO	367 <sup>5</sup>		336 <sup>17</sup>
<b>Protecting the public</b>	Developing our protective services capability	Percentage of definitions from the ACPO Protective Services Minimum Standards met	80% of definitions met	Mar-10	ACC AO/OS/SO	91.3%	U/A	90.0%
	Protecting the public from serious and organised crime	The number of serious violent crimes per 1,000 population	Reduce to 0.49 in Kent (KCC area)	Mar-10	ACC AO	0.39 (0.43) <sup>4</sup>	0.48 (U/A) <sup>14</sup>	0.36 (0.43) <sup>6</sup>
			Reduce to 0.86 in Medway	Mar-10	ACC AO	0.44 (0.46) <sup>4</sup>	0.87 (U/A) <sup>14</sup>	0.41 (0.50) <sup>6</sup>
	Making the roads safer	The number of adults killed or seriously injured in road traffic collisions	Reduce to 668	Mar-10	ACC OS	536 <sup>5</sup> (627) <sup>6</sup>	579 <sup>15</sup> (675) <sup>16</sup>	500 <sup>18</sup> (650) <sup>1</sup>
		The number of children killed or seriously injured in road traffic collisions	Reduce to 58	Mar-10	ACC OS	53 <sup>5</sup> (62) <sup>6</sup>	56 <sup>14</sup> (60) <sup>16</sup>	50 <sup>18</sup> (64) <sup>1</sup>
<b>Making the best use of our resources</b>	Demonstrating increasing efficiency	Use of Resources (URE) Assessment	Achieve Level 3	Mar-10	DFAIS	Level 3 <sup>7</sup>		Level 3 <sup>7</sup>
		The value of recurring cashable savings	£1.5m	Mar-10	DFAIS	£1,564,000.00	£1,486,000.00	£1,450,000.00
	Supporting and developing our workforce	The completion rates of Personal Development Reviews (PDRs) within 60 days for police officers and police staff	Increase to 80%	Mar-10	ACC HR&CC	84.8% <sup>8</sup>		83.9% <sup>19</sup>
		PDR completion rate for eligible police officers and staff	Increase to 100%	Mar-10	ACC HR&CC	98.8% <sup>8</sup>		98.2% <sup>19</sup>

1 Data relates to rolling year period January to December 2009

2 Data relates to the period October 2008 to September 2009

3 Data based on projected figures for year end March 2010

4 Data relates to the rolling year period March 2009 to February 2010

5 Data relates to the period April 2009 to January 2010

6 Data relates to rolling year period February 2009 to January 2010

7 Data relates to the period of April 2007 to March 2008

8 Data relates to period of 1 February to 31 December 2009

9 Data relates to the period July to December 2008

10 Data relates to the period of October 2007 to September 2008

11 Data relates to the period of January to December 2008

12 Data relates to July to February 2009. Data for April to June 2008 unavailable, owing to Op Migrate.

13 Data relates to the rolling year period of March 2008 to February 2009

14 Owing to changes in the 2008/09 Home Office Counting Rules, Home Office Codes 8F and 8H can only be counted as of April 2008

15 Data relates to April 2008 to January 2009

16 Data relates to rolling year period February 2008 to January 2009

17 Data relates to the period July 2008 to June 2009

18 Data relates to the period April to December 2009

19 Data relates to period of 1 February to 30 November 2009