

# Policing Plan Objectives

Owners      **ACC SO Mr Pughley**      **ACC HR&CC ACC Thomas**      **ACC AO Mr Beautridge**      **DFAIS Mr Redman**

Priority	Objective	Measurement	Target	Target Date	Owner	Performance Apr - Dec 09	Last Year (Apr - Dec 08)	Last Month (Apr to Nov 09)
<b>Building public confidence</b>	Improving public confidence	Percentage of people saying that the police and local councils are dealing with ASB and crime issues that matter (KCVS)	Increase to 78%	Mar-10	ACC AO	75.0% <sup>1</sup>	72.5% <sup>8</sup>	75.2% <sup>15</sup>
		Percentage of people saying that the police and local councils are dealing with ASB and crime issues that matter (BCS)	Increase to 52%	Mar-10	ACC AO	48.8% <sup>2</sup>	42.8% <sup>9</sup>	48.9% <sup>16</sup>
		The number of recorded complaint allegations per 1,000 officers	Reduce to 366 per 1,000 officers	Mar-10	ACC HR&CC	244 (326) <sup>3</sup>		221 (332) <sup>3</sup>
	Improving victim satisfaction	Percentage of victims satisfied with the overall service provided	Increase to 86%	Mar-10	ACC AO	86.8% <sup>1</sup>	84.0% <sup>10</sup>	85.8% <sup>15</sup>
		Percentage of victims of violent crime satisfied with the overall service provided	Increase to 80%	Mar-10	ACC AO	80.9% <sup>1</sup>	77.1% <sup>10</sup>	78.9% <sup>15</sup>
	Improving visibility and accessibility	Percentage of 999 calls answered within 10 seconds	Increase to 90%	Mar-10	ACC AO	93.9%	88.1% <sup>11</sup>	93.6%
		Percentage of people who feel that Kent Police is working closely with the local community (KCVS)	Increase to 69%	Mar-10	ACC AO	70.0% <sup>1</sup>	62.7% <sup>10</sup>	67.9% <sup>15</sup>
<b>Effectively tackling crime</b>	Reducing crime and anti-social behaviour	The level of recorded all crime per 1,000 population	Reduce to 68.0	Mar-10	ACC AO	47.8 (64.9) <sup>1</sup>	55.8 (74.9) <sup>10</sup>	43.2 (66.1) <sup>5</sup>
		The number of criminal damage offences and ASB incidents in hotspot locations	Reduce by 10%	Mar-10	ACC AO	-14.2%		-14.5%
	Ensuring a high detection rate	Proportion of recorded crimes detected by means of a charge, caution, issue of penalty notice or taken into consideration by a court compared to the number of crimes reported	Increase to 32%	Mar-10	ACC AO	34.8% (33.8%) <sup>1</sup>	32.3% (30.5%) <sup>10</sup>	35.5% (34.1%) <sup>5</sup>
		Proportion of recorded 'hate' crimes detected by means of a charge, caution, issue of penalty notice or taken into consideration by a court compared to the number of 'hate' crimes reported	Increase to 62%	Mar-10	ACC AO	68.0% (66.5%) <sup>1</sup>	59.8% (55.8%) <sup>10</sup>	69.0% (69.8%) <sup>5</sup>
	Tackling repeat victimisation and repeat offending	Rollout out Multi-Agency Risk Assessment Conferences (MARACs)	Increase to 6 (1 per BCU)	Mar-10	ACC SO	6		6
		The number of drug users referred to the Drug Interventions Programme (DIP) and assessed by that team	Increase by 10%	Mar-10	ACC AO	305		268
<b>Protecting the public</b>	Developing our protective services capability	Percentage of definitions from the ACPO Protective Services Minimum Standards met	80% of definitions met	Mar-10	ACC AO/OS/SO	89.4%	U/A	87.1%
	Protecting the public from serious and organised crime	The number of serious violent crimes per 1,000 population	Reduce to 0.49 in Kent (KCC area)	Mar-10	ACC AO	0.33 (0.44) <sup>1</sup>	0.41 (U/A) <sup>12</sup>	0.31 (0.45) <sup>5</sup>
			Reduce to 0.86 in Medway	Mar-10	ACC AO	0.36 (0.53) <sup>1</sup>	0.72 (U/A) <sup>12</sup>	0.31 (0.58) <sup>5</sup>
	Making the roads safer	The number of adults killed or seriously injured in road traffic collisions	Reduce to 668	Mar-10	ACC OS	453 <sup>4</sup> (677) <sup>5</sup>	446 <sup>13</sup> (657) <sup>14</sup>	406 <sup>17</sup> (693) <sup>18</sup>
		The number of children killed or seriously injured in road traffic collisions	Reduce to 58	Mar-10	ACC OS	47 <sup>4</sup> (64) <sup>5</sup>	48 <sup>13</sup> (64) <sup>14</sup>	43 <sup>17</sup> (61) <sup>18</sup>
<b>Making the best use of our resources</b>	Demonstrating increasing efficiency	Use of Resources (URE) Assessment	Achieve Level 3	Mar-10	DFAIS	Level 3 <sup>6</sup>		Level 3 <sup>6</sup>
		The value of recurring cashable savings	£1.5m	Mar-10	DFAIS	£1,270,000.00	£1,486,000.00	£1,270,000.00
	Supporting and developing our workforce	The completion rates of Personal Development Reviews (PDRs) within 60 days for police officers and police staff	Increase to 80%	Mar-10	ACC HR&CC	82.9% <sup>7</sup>		81.8% <sup>19</sup>
		PDR completion rate for eligible police officers and staff	Increase to 100%	Mar-10	ACC HR&CC	97.5% <sup>7</sup>		96.7% <sup>19</sup>

<sup>1</sup> Data relates to rolling year period January 2009 to December 2009

<sup>2</sup> Data relates to the period July 2008 to June 2009

<sup>3</sup> Data based on projected figures for year end March 2010

<sup>4</sup> Data relates to the period April to November 2009

<sup>5</sup> Data relates to rolling year period December 2008 to November 2009

<sup>6</sup> Data relates to the period of April 2007 to March 2008

<sup>7</sup> Data relates to period of 1 February to 31 October 2009

<sup>8</sup> Data relates to the period July to December 2008

<sup>9</sup> Data relates to the period of October 2007 to June 2008

<sup>10</sup> Data relates to the period of January 2008 to December 2008

<sup>11</sup> Data relates to July to December 2008. Data for April to June 2008 unavailable, owing to Op Migrate.

<sup>12</sup> Owing to changes in the 2008/09 Home Office Counting Rules, Home Office Codes 8F and 8H can only be counted as of April 2008

<sup>13</sup> Data relates to April to November 2008

<sup>14</sup> Data relates to rolling year period December 2007 to November 2008

<sup>15</sup> Data relates to the period October 2008 to September 2009

<sup>16</sup> Data relates to April 2008 to March 2009

<sup>17</sup> Data relates to the period April to October 2009

<sup>18</sup> Data relates to the rolling year period November 2008 to October 2009

<sup>19</sup> Data relates to period of 1 February to 30 September 2009