

# Policing Kent

Thanet district

Annual 2011

## INSIDE

# CRIME DOWN AGAIN IN KENT

CRIME has continued to drop across Kent, with big reductions in burglary and car crime. Kent Police now solves more burglaries than any other police force in the country, and there has also been a reduction in this crime type: 14.3% or 388 fewer offences between April and September 2011. So far this year all crime has fallen by another 4.5%, making Kent one of the safest places to live.

Kent Police doubled the number of neighbourhood police officers from 16 November to provide a more visible local police presence right across the county. Police community support officers (PCSOs) are getting a range of new powers\* to make them even more effective, and their working hours have changed to increase their availability when the public needs them the most.

Our neighbourhood policing teams are now easier than ever to contact with the introduction of a simple new phone number 101\*\*. This will give you direct access to our switchboard which will quickly connect you to the right officers. This will complement the existing 999 service that should continue to be used when life is in danger or crime is in progress.

Chair of the Kent Police Authority Ann Barnes said 'We have been all over Kent talking to the public about what they want from their police force. They didn't have to be asked twice, and everywhere we went the answer was the same: get more officers on the beat focused on neighbourhood policing. We have listened, and that is exactly what Kent Police is doing.'

Chief Constable Ian Learmonth said 'Working at the heart of the community we serve, being out there in neighbourhoods tackling crime and disorder, is the bedrock of the policing service in Kent. I'm very proud of this force and I know you are too given the thousands of messages of support we received about how we policed the recent disorder that gripped the country. From top to bottom we put the public first – and I intend to keep it that way.'



There are now more ways than ever to receive information from the force – for regular updates, crime prevention advice and public information follow us on Facebook and Twitter (@kent\_police) or visit our website: [www.kent.police.uk](http://www.kent.police.uk)

For more information on: \*PCSO powers and the new \*\*non-emergency number, 101, see **page 3**.

## Overseeing your policing

[www.kentpoliceauthority.gov.uk](http://www.kentpoliceauthority.gov.uk)



**Ann Barnes, Chair of the Kent Police Authority:**

'Welcome to our Policing Kent newspaper for 2011.

'Through its pages you'll see how officers have been tackling crime and listening and responding to your concerns.

'In our front page feature we highlighted how we are transforming policing in the county. We know it is important to you, so we will deliver more neighbourhood officers on the streets of Kent. We have worked hard to ensure that while having to manage a 20% cut in our funding, we are committed to delivering a more efficient, cost-effective policing service.

'And we'll take this chance to remind you of the new 101 national number that has been introduced for non-urgent calls across the county.

'On page seven you can check how the force has performed against the high targets we set, as well as our aspirations for the year ahead.'

**Ian Learmonth, Chief Constable of Kent Police:**

'We are in the middle of a period of major change right across the police service. Kent Police is not exempt from that and we are significantly changing how we do business.

At the heart of what we will do is to ensure the public always come first. That is why we are doubling the number of officers in neighbourhood policing teams right across the county.

Being out in the community, listening to residents and keeping them safe from crime and disorder is what our policing model is built on. Police officers and PCSOs should be available when they are needed, and we are making improvements to our response to calls for help too.

Kent is a wonderful place, with low crime rates that continue to fall. There are 44,500 fewer victims of crime this year than there were five years ago. That has taken a lot of hard work from us – but we can only do it with your continued help and support. Know that you can count on us.'

# CRIMINALS TAKE NOTE, CRIME DOES NOT PAY



## Drug dealer's Range Rover goes on tour

POLICE are using a black Range Rover seized from a drug dealer to get the message across that criminal assets will be confiscated.

The vehicle, branded with messages that crime doesn't pay, is being used around the county to raise public awareness. At the end of the campaign proceeds from the vehicle will go to charity.

TWO money launderers have been jailed after police carried out their largest cash seizure.

Kent officers seized the £1.4 million haul in bank notes from a van that had been stopped at the Port of Dover as part of a routine search.

A sniffer dog helped locate hundreds of bundles of cash, which were destined for Morocco and had traces of drugs on them.

Detective Sergeant David Ecuver said: 'There were cardboard boxes and plastic sacks packed into the back of the van. It was a bit like peeling an onion, but we found the notes eventually and further forensic evidence was recovered from the wrappings.'

'The driver was arrested, charged and later convicted and sentenced to three and a half

years' imprisonment on appeal.

'We worked closely with Interpol and the Dutch Police to rearrest the passenger. He was subsequently sentenced to two and half years for money laundering offences.'

The same forensic evidence also led to a man being arrested at Portsmouth International Port, attempting to leave the UK with £11,000 in the boot of his car. This case is currently still ongoing.

At any one time the police will have a dozen investigations underway into money laundering and serious and organised crime.

DS Ecuver said: 'We will not only put those who commit crime behind bars but we will stop them benefiting and take away any money or assets gained through criminal activities.'

## Olympic planning on track for 2012

KENT Police is preparing for the challenge of 100,000 extra people travelling through the county each day during the London 2012 Olympic and Paralympic Games.

Plans are underway to ensure the Port of Dover, the Channel Tunnel and Ebbsfleet International railway station –

which will give a direct route into Stratford next summer – and Kent's roads and coastline are kept safe.

Officers are also preparing to counter the potential threat of terrorists, protestors and organised criminals.

Kent has a big part to play before and during the Games:

the Olympic Torch will travel through the county, six days of cycling events will be hosted at Brands Hatch during the Paralympic Games and up to 42 pre-Games training camps will be located in Kent.

The coastline will be a significant part of police operations, with the Kent

and Essex joint marine unit keeping the River Medway and Thames Estuary secure.

Superintendent Martin Very said: 'Kent Police is very experienced in safely minimising any disruption associated with major events at the same time as providing a normal policing service.'

## Crime levels set to drop thanks to new educational scheme

HUNDREDS of people with cannabis or alcohol issues will be given the choice of participating in a new scheme that could pave the way for a significant drop in crime levels.

Over-18s caught for the first time with cannabis or acting under the influence of alcohol, causing criminal damage or harassment, will now be offered the option to attend a health awareness session rather than pay an £80 fine.

They will discuss their problems anonymously in a three-hour session with a health advisor and learn about the physical and mental damage

caused by alcohol and cannabis.

Offenders who agree to attend in the first two months will only have to pay £40 – half the cost of their fine – and the sessions are already proving a hit with other forces.

Inspector Ian Sandwell said: 'I'm positive it will contribute to reducing crime and raise awareness of alcohol and drug abuse.'

The self-funding scheme was launched in November and involves agencies such as registered charity Druglink, Kent Drug and Alcohol Action Team and the Medway Community Safety Partnership.

## Super IT service for Kent

KENT Police has teamed up with three other forces to create a super IT service.

Essex, Suffolk and Norfolk police forces have all collaborated with Kent to establish the second-largest IT function in the country.

The innovative new unit, East Coast IT Services, will feature 375 staff providing information technology for more than 18,000 employees serving a total population of 4.7 million.

The cross-county project will save nearly £4 million a year over a four-year period,

adding to the £6 million already saved through a similar project involving Kent and Essex's IT departments.

Andy Barker, Director of IT for Kent Police and Essex Police, said: 'Behind the scenes IT has always had a vital role in operational policing – giving officers and staff the tools to do the job effectively.'

'Longer-term, the benefits are huge, both in terms of financial savings and making our technology do more to support the demands of modern policing.'

## 101 launches in Kent for non-urgent calls

THE public now has a new number to dial to report non-urgent crimes to Kent Police, access services, make enquiries or contact their neighbourhood officer.

The 101 number was introduced nationally after a British Crime Survey revealed that only 54 per cent of people knew how to contact their local force.

Callers should use 101 – which launched in the county on November 14 – to report all non-urgent incidents and crimes, such as a stolen car or if property has been damaged.

Suspected drug dealing, minor traffic collisions or information about crime in your area should also be reported using 101.

The number, which can be called 24-hours a day, seven days a week, directs people through to the Kent Police control room that deals with emergency and non-urgent calls and enquiries.

Carol Drake, head of the control room in Maidstone, said: 'We used to have around 20 numbers that people could use to contact local police or to report non-urgent crimes and incidents. The 101 number has been introduced nationally to make it as easy and simple as possible for people to access non-urgent police services.'

'We want to be accessible, and we want people to be able to tell us what's going on in their area.'

'Other counties that have already introduced 101 have reported that it has led to a reduction in misuse of the emergency 999 number.'

In an emergency, when a crime is in progress or life is in danger, callers should still dial 999.

And general public nuisance like graffiti, abandoned vehicles, vandalism and fly-tipping will remain the responsibility of the local council.

All calls to 101 will cost 15p, regardless of the duration of the call, the time of day or whether it is from a mobile or a landline.

The text messaging service for people who are deaf or speech-impaired remains in



place. To use the service text 'police' and your message to 60066.

## Low-level crime still a high priority

DESPITE budget cuts, a new response to calls about anti-social behaviour has been launched to help protect the most vulnerable people in the community.

Police will now identify individuals and communities most at risk of harm, making sure they receive a priority response and ensuring they do not become long-term victims of threats, bullying or abuse.

Each call to the force will be graded and a response officer will be sent to people identified as vulnerable or repeat victims to carry out risk assessments.

The new way of working draws on the lessons learned from high-profile national cases such as Fiona Pilkington, who killed herself and her disabled

daughter in October 2007 after 10 years of harassment.

All calls will be reviewed by neighbourhood policing teams and victims will be kept informed of any police action.

Kent Police Authority – the police watchdog – has set the force a target to increase the number of people satisfied with the service provided in cases of anti-social behaviour. Currently eight out of 10 people are happy with the service.

Ann Barnes, Chair of Kent Police Authority, said: 'Even though we have to lose around £50 million over the next four years, we have not lost sight of what is important to the public. We know just how important low-level crimes are to taxpayers.'

## Extra powers for PCSOs

POLICE community support officers in Kent have been armed with 12 new powers to clamp down on anti-social behaviour on our streets.

The 400-strong county team, which provides support to regular police officers, now has the authority to issue on-the-spot fines to under-18s caught drinking or trying to buy alcohol.

PCSOs can now also issue fines for drinking in designated public zones, truancy, graffiti, fly-posting and improper use

of fireworks. They will also have the authority to search young people for hidden alcohol and tobacco.

Another of their new powers gives them authority to disperse groups of under-16s and ensure they return home, and they can now fine people for begging.

Ann Barnes, Chair of Kent Police Authority said: 'PCSOs will now provide an enhanced service, offering even greater value-for-money to police council tax payers.'



**Police dogs are real blood hounds:** Four German Shepherds have been trained to sniff out blood at crime scenes. It is the first time Kent Police dogs have been taught to find blood evidence on objects, weapons or a trail. The clever canines can detect the scent despite masking agents or cleaning materials being used to remove evidence.

## COUNTY ROADS SAFEST IN 11 YEARS

THE number of people killed or injured on Kent's roads is at its lowest level for 11 years.

Deaths and serious injuries in the county have more than halved since 2000.

Teaming up with Kent County Council, Kent Fire and Rescue Service, Medway Council and the Highways Agency, the police have been focusing on the big four issues – speeding, seatbelts, drink driving and mobile phone use while behind the wheel – to change motorists' behaviour.

Lorry drivers have also faced a raft of changes, with on-the-spot fines for offences such as having no insurance or a vehicle being unfit for road use. Those flouting the law now face roadside penalties

of up to £200 (and in some circumstances have to place a roadside deposit of £900) as well as risk having their vehicle immobilised.

Young people aged 16-18 have been educated through theatre projects that explore the consequences of road traffic collisions.

Motorbike casualties also dropped in the last year thanks to education campaigns. Covert police motorcyclists also contributed to this achievement.

Chief Inspector Andy Reeves said: 'We're confident that we can continue this downward trend. A reduction in casualty figures means more people are living safe and healthy lives.'



## Scrapping the illegal metal trade

POLICE are closing in on thieves stealing cables, lead and copper from across Thanet.

Over the last year the price of metal has rocketed and it is now one of the fastest-growing crimes in the UK.

Thieves have targeted house and church lead roofs, cemeteries and crematoriums with metal memorial plaques, industrial and building sites and coastal railings.

As well as carrying out regular operations to catch those selling stolen metal to scrap yards, officers are also working with churches, schools and residents offering crime prevention advice.

The public can take basic steps such as marking metal with a forensic solution that allows the police to identify the owner if it's stolen, or

using anti-climb paint to deter thieves.

Multi-agency days with Thanet District Council have involved stopping random waste carriers. If the driver is unable to show the relevant licences and documents, they can be fined up to £300.

Sergeant Paul Gammon said: 'We want to make sure scrap yards and waste carriers are not buying stolen metal.'

'Lead tiles and fixings, cabling or even catalytic converters, can be rich pickings for thieves, but you can take steps to reduce the risk. Avoid leaving tools or equipment around that could be used to climb onto your roof. Keep an eye out for any suspicious activity – if you notice anything unusual, report it straight away.'

# CRACKING DOWN ON KENT'S CRACK DENS

POLICE are praising the public for their help in shutting down a crack house in Ramsgate this summer.

In July, police working closely with Thanet District Council, closed down a flat in St Mildred's Road, Ramsgate. This is the fifth Thanet property put out of use with a crack house closure order since 2003.

They were only able to take action thanks to the bravery of local residents who were prepared to give evidence against the drug den's tenant.

Police Constable Sue Luck said: 'There is a lot of intimidation and fear in cases like this. But the residents made a stand and helped us to get a closure order.'

The St Mildred's Road property has now been taken



back into full ownership by Thanet District Council – but officers want to ensure that every property used for drug dealing is put out of business.

PC Sue Luck said: 'If anyone is concerned that there is a

property near them where there is drug activity and disorder, they should come forward so we can take action. We aim to ensure that anyone who comes forward with information gets the proper support.'

## WEEDING OUT CANNABIS FACTORIES

POLICE across Thanet are continuing their clampdown on illegal cannabis production following the closure of a number of cannabis factories.

More than 500 plants were found at a home in Ramsgate, as well as a large commercial set-up with over 1,500 plants with an estimated street value of half a million pounds.

Sergeant Paul Gammon credits local residents for alerting police to suspect premises. He said: 'Information provided by the public is crucial to our success at closing these factories. Local residents often come to us with their suspicions which enable us to do further work so we can raid the premises and shut them down.'

'Cannabis factories can be found in any community and in any type of premises, from a small flat to a large commercial warehouse, so I would encourage anyone who has any suspicions to let us know.'

Key signs to look out for include windows permanently covered from the inside and visits to the address not matching normal residents' patterns.

Offenders may call daily or weekly, but only for short periods.

Sometimes a vent protruding from the roof tiles will be visible and there may also be a pungent smell coming from the property. Other signs can be compost bags and other gardening equipment in the garden close to the back door, or the removal of quantities of black bags.

Landlords are also asked to think carefully about who they rent their properties to.

Cannabis factories can cause significant structural damage as well as being a fire hazard, especially if the tenant tampers with the electricity supply to bypass the meter.



## Foreign criminals cannot avoid justice

ACTION has been taken against eight European criminals living in Thanet who were wanted for offences committed in their countries of origin.

A man and a woman from the Czech Republic have already been extradited to their home country to face charges for fraud offences.

So far 26 people have been found to have previous criminal offences in their home countries, as part of an ongoing bid by police to use European arrest warrant laws to track down fugitives.

Sergeant Martin Turner, Margate Task Force Supervisor, said: 'In Margate and Cliftonville West we have a large multi-cultural population and in any large community there is likely to be a minority involved in crime.'

'Most of the individuals come to our attention through committing petty crimes. When they

do, we will check if they have any previous convictions in their country of origin – or if they are currently wanted for an outstanding crime.'

Previous convictions abroad can be taken into account by British courts before sentencing for any crimes committed in the UK, while people wanted for crimes committed in other countries can be arrested and extradited.

Police have worked closely with community leaders across Thanet and have their full support.

Sgt Turner said: 'We know that the vast majority of residents are law-abiding. But our message is that if people come here with previous convictions and continue to commit crime, or if they run away from the law in other countries, they will face justice.'

# Officers zone-in on anti-social groups

DISPERSAL zones in Thanet have been helping police to deal with anti-social behaviour.

Zones were enforced from July to November in Broadstairs and Ramsgate, and allowed officers to move along groups of two or more people who were causing a nuisance. Anyone who refused to disperse could be arrested.

The Broadstairs zone covered the railway station down to the Viking Bay area, taking in the High Street, Pierremont Park and the area around Victoria Parade.

In Ramsgate, the zone stretched from Broad Street down to Military Road and Harbour Parade and also took in the multi-storey car park in Leopold Street.

Sergeant Jon Smith said: 'We want people to be

able to come and enjoy the facilities in our town centres, but sometimes you get large groups gathering, especially in the summer, and this can be very intimidating to others.'

'These dispersal zones have worked really well and we have

seen fewer groups gathering and causing a nuisance.

We have also worked closely with retailers and shop owners, and the feedback we have received from both them and local residents has been overwhelmingly positive.'



## Top class results for truancy sweep

A TRUANCY sweep across Thanet in June by police and partner agencies revealed 70 children playing truant from school on one day.

A team of 18 – including nine police constables and police community support officers, six education and welfare officers, two attendance officers from Drapers Mills School and an interpreter – combed the streets of Margate and Cliftonville West.

The majority of children they found outside school were not receiving any education at all, and Sergeant Martin Turner, Margate Task Force Supervisor, said it was vital to get these

youngsters into schools.

He said: 'It's about working with the community to make sure the parents know how important it is that their children get an education.'

'Around 75 per cent of the children we found were not even registered in a school. If they are not in school, the children are at risk of becoming involved in criminal behaviour and drug-related activities.'

'It is the parents' responsibility to make sure their children attend school, and attendance officers have the power to issue on-the-spot fines of £100 to parents of truants.'

# Your community

A snapshot of the action taken to deal with your concerns:

**There was street drinking in Cliftonville West and Margate Central wards and acts of anti-social behaviour and criminal damage.**

Thanet District Council set up a Designated Public Place Order. The order gives police officers and police community support officers (PCSOs) the power to seize alcohol and issue fines. In three months during the summer police seized 35.5 litres of alcohol and one arrest was made.

**You complained about speeding traffic in the Beacon ward of Broadstairs.**

Police officers and PCSOs carried out road checks on Westover Road and Elmwood Avenue. A small number of people were stopped and given advice about speeding and other driving offences including using mobile phones and not wearing a seatbelt.

**There were young people causing a nuisance in Meridian Village near the Newington estate in Ramsgate.**

Officers spoke to the young people and redirected them to alternate social activities such as the multi-games area nearby. As a result the complaints have stopped. Officers will still patrol the area and are running football competitions with the police during the school holidays. In addition, officers have been consulting with other agencies looking at the possibility of creating a dedicated skate part in Ramsgate.

**Youngsters were gathering in groups and continually kicking footballs at a bus shelter on West Dumpton Lane in Ramsgate.**

The local PCSO patrolled the area on a regular basis, getting to know the young people involved. The children were redirected towards the new play area in Prestedge Avenue and older youths associated with anti-social behaviour had their footballs seized and were told to keep away from the location. The neighbourhood officers have received positive feedback from local residents for their action.



# DRUGS GANG JAILED FOR MORE THAN 39 YEARS

A FOUR-MAN gang responsible for drug dealing in towns across Kent was jailed for a total of 39 years after a covert police operation.

The men were arrested and charged after a lengthy operation that saw undercover officers buy more than £8,000 of heroin, cocaine and ecstasy from the gang.

Police then raided a travellers' site in Hoath Woods, West Malling, where they found half a kilo of heroin, three-quarters of a kilo of amphetamines and crack cocaine.

More than 100 officers were involved in the raid and the subsequent search of the surrounding woodland, which

uncovered a loaded shotgun, two rifles and a sawn-off shotgun.

Joseph King, 48, of Lavender Road, West Malling, was sent down for 18 years in September after being found guilty of conspiracy to supply drugs and possessing firearms with intent.

His brother Samuel King, 47, of Elm Grove, Sittingbourne, and Matthew Newin, 26, of Swanstree Avenue, Sittingbourne, were jailed for seven and a half years and eight years respectively after pleading guilty to conspiracy to supply drugs. Craig Provan, 41, of The Paddock, Rodmersham, received a six-year prison sentence after being found

guilty of conspiracy to supply drugs.

Detective Inspector Eddie Fox, of the Kent and Essex Serious Crime Directorate, said: 'This was a very satisfying result. These men dealt in misery and had a drug-dealing network that stretched across many Kent towns, both on the coast and further afield.'

'The judge described Joseph King as a 'ruthless and cunning man', and commended us on the investigation.'

Judge Adele Williams, on sentencing, told Joseph King: 'You are merchants of misery and sometimes death. You are ruthless and cunning, without remorse.'

## Cold case team are hot on the trail

CRIMES that have not been solved for two years will now be given a fresh look by a dedicated investigation team.

In the past, cases such as murders, attempted murders, sexual assaults, violent crimes and stranger rapes had to have gone cold for five years before they would be reinvestigated.

But since April 2011, any crime over 24 months old will be investigated using the latest technology.

Kent's cold case team, one of the first in the country when it launched in 2008, has already put crooks behind bars for six stranger rape attacks across the county and one murder.

The team is currently investigating a one-day-old baby buried in Ashford in 1995, two murders dating back to 1987 in Tunbridge Wells, and a stranger rape in Folkestone in 1986.

Detective Sergeant Andrea Richards said: 'We can now give old crimes the attention they deserve and bring justice to the victims and their families. Crimes in the '80s and '90s were dealt with differently. We are able to do more now thanks to improvements to forensics.'

The team is part of the Serious Crime Directorate – a joint function with Essex Police.

## Sky's the limit for project pegasus

THE public is being asked to keep watch on Kent's skies for criminals using light aircraft to breach border controls.

Drug smuggling, illegal firearms trade, money laundering, counter terrorism, and human trafficking are all in Project Pegasus' sights – especially with increased air traffic expected during the Olympics next summer.

Pegasus – launched at Rochester Airport – wants to make people aware of unusual activity or behaviour around small planes and helicopters.

It is just over two years since French national Eric Adrien Laou-Hap was jailed for four years for using a light aircraft to smuggle seven illegal immigrants into Maidstone's Laddingford Airfield.

Detective Chief Superintendent Chris Hogben warned such incidents mean we have to remain vigilant and look out for suspicious behaviour, fake pilot IDs, unusual transactions at airports, peculiar flight times and bad airmanship.

He said: 'It takes only 10 minutes to fly across the English



Channel, and Kent has about 120 public and private airfields and helipads. In addition, Kent is the gateway to both the UK and Europe.

'We want the aviation community and members of the

public to be our additional eyes and ears and report suspicious activity by calling 101, no matter how small or insignificant they feel it is. If anyone believes a crime is in progress they should call 999.'

## Thumbs-up for police savings plan

THE watchdog that oversees Kent Police is confident that the force can deliver the savings it needs without affecting its service.

The Kent Police Authority, made up of elected councillors and members of the public, holds the force to account. Together the Authority and force have been planning for over 12 months to find £50 million savings over the next four years.

A report by Her Majesty's Inspectorate of Constabulary found that Kent is in a strong position to make the required savings while continuing to deliver a high standard of policing.

Ann Barnes, Chair of Kent Police Authority, said: 'The report reflects just how much work has gone into ensuring we can reduce the budget and continue to deliver an excellent policing service. We will now take a good look at the report and at any suggestions of what we could do better. Most importantly we will continue to work on behalf of taxpayers to ensure that they get the same level of policing service – or one that's even better.'

As of next November, police authorities will be replaced by Police and Crime Commissioners, who will be directly elected by the public.

Find out more about Kent Police Authority at [www.kentpoliceauthority.gov.uk](http://www.kentpoliceauthority.gov.uk), or follow us on twitter @PoliceAuthority

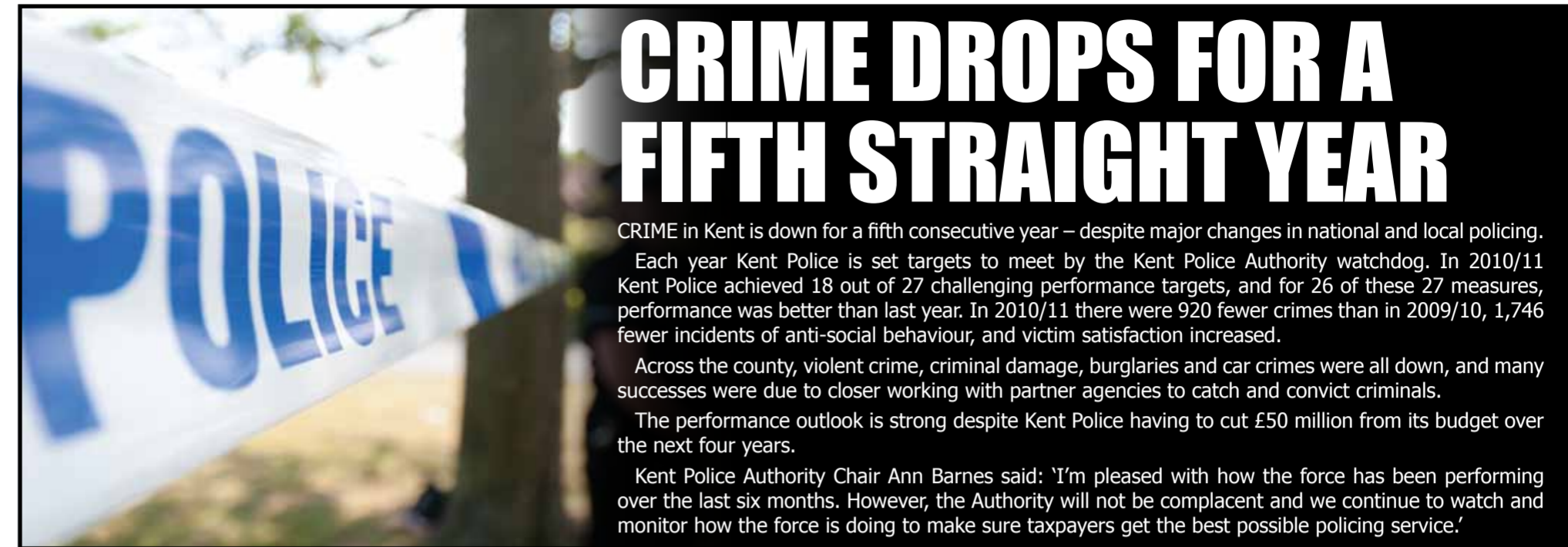


## TOUR'S WAKE UP CALL TO KIDS

A POLICE roadshow aimed at warning children about the dangers of anti-social behaviour is getting the message across.

The Kent Police 'Is It Worth It?' tour, last on the road in October, has been seen by more than 80,000 schoolchildren over the past two years, with multimedia interactive games entertaining and educating the 11-15 year olds.

Chief Inspector Lee Russell said: 'This method is working and we know that youth violence and anti-social behaviour has dropped.'



# CRIME DROPS FOR A FIFTH STRAIGHT YEAR

CRIME in Kent is down for a fifth consecutive year – despite major changes in national and local policing.

Each year Kent Police is set targets to meet by the Kent Police Authority watchdog. In 2010/11 Kent Police achieved 18 out of 27 challenging performance targets, and for 26 of these 27 measures, performance was better than last year. In 2010/11 there were 920 fewer crimes than in 2009/10, 1,746 fewer incidents of anti-social behaviour, and victim satisfaction increased.

Across the county, violent crime, criminal damage, burglaries and car crimes were all down, and many successes were due to closer working with partner agencies to catch and convict criminals.

The performance outlook is strong despite Kent Police having to cut £50 million from its budget over the next four years.

Kent Police Authority Chair Ann Barnes said: 'I'm pleased with how the force has been performing over the last six months. However, the Authority will not be complacent and we continue to watch and monitor how the force is doing to make sure taxpayers get the best possible policing service.'

## Our performance

### Last year

Every year Kent Police is set targets to meet through a Policing Plan. The table below shows how the force performed in the financial year of April 2010 to March 2011.

| Our aim  | Our target                          | How we did                  |
|--|-------------------------------------|-----------------------------|
| Cut complaint allegations per 1,000 officers   | Reduce to 296 per 1,000 officers    | ✓ 291 per 1,000 officers    |
| Improve overall victim satisfaction with service provided  | Increase to 88%                     | ✗ 87.8%                     |
| Increase % of those having recently seen a neighbourhood officer or police community support officer on patrol | Increase to 52%                     | ✗ 49.6%                     |
| Increase % of urban emergency calls attended within 15 minutes   | Increase to 85%                     | ✓ 87.3%                     |
| Increase % of rural emergency calls attended within 20 minutes   | Increase to 85%                     | ✓ 87.4%                     |
| Cut crime per 1,000 population   | Reduce to 59.3 per 1,000 population | ✗ 63.4 per 1,000 population |
| Reduce high priority anti-social behaviour incidents   | Reduce to 33,014 incidents          | ✓ 30,923 incidents          |
| Cut violent crime per 1,000 population   | Reduce to 13.2 per 1,000 population | ✗ 13.4 per 1,000 population |
| Improve serious acquisitive crime detection rate   | Increase to 22.8%                   | ✓ 25.5%                     |
| Meet minimum national standards for serious and organised crime  | 100% compliance                     | ✓ 100%                      |
| Improve or raise rape detection rate   | Increase to 32.1%                   | ✓ 34.5%                     |
| Make cashable savings  | £10,200,000                         | ✓ £10,617,000               |

### This year

This data looks at how Kent Police is performing against its Policing Plan targets over the first six months of this financial year (from April 2011 to September 2011). Crime is down for yet another year running and all but two of the aims are showing performance improvement on last year.

| Our aim  | Our 2012 target | How we're doing against our target | Is this an improvement since March 2011? |
|--|-----------------|------------------------------------|--|
| Reduce the level of crime                                      | -2.0%           | -4.5%                              | ✓  |
| Improve the satisfaction of those who report ASB               | 79.3%           | 76.4%                              | ✗  |
| Increase users' satisfaction with the actions we take          | 87.8%           | 87.3%                              | ✓  |
| Increase overall public satisfaction with policing in Kent     | 80.7%           | 77.5%                              | ✗  |
| Increase the % of crime that is detected                       | 35.4%           | 35.9%                              | ✓  |
| Increase the % of violent crime that is detected               | 52.5%           | 47.4%                              | ✓  |
| Reduce the harm of organised crime groups                      | Reduce by 50%   | -73.3%                             | ✓  |
| Make cashable savings (pay)                                    | £8.5 million    | £1,503,000                         | ✓  |
| Make cashable savings (non-pay)                                | £4.6 million    | £3,638,000                         | ✓  |
| Increase the % of police officers and staff in frontline roles | 65.5%           | 64.6%                              | ✓  |

For a full list of targets set for the force, contact Kent Police Authority on **01622 604480** or email [kayleigh.nicholson@kent.pnn.police.uk](mailto:kayleigh.nicholson@kent.pnn.police.uk)

## Our priorities for 2011-2014

### Delivering effective local policing

We will continue to ensure that communities are kept safe by reducing crime and dealing with anti-social behaviour. We will thoroughly investigate crimes, bring offenders to justice and, where possible, seek restorative outcomes where offenders and victims resolve issues together.

With our new way of policing the county, we will provide a visible and reassuring police presence, especially in high-priority areas, with more police in frontline roles.

### Protecting the public from serious harm

Working closely with Essex Police, we continue to deal with serious and organised crime, protecting the public from high-risk offenders.

We were the first force to achieve a national standard set by the Association of Chief Police Officers and will continue to uphold this into 2012.

### Making best use of our resources

While training our workforce to deliver high-quality skills and continuing to be responsive and flexible, we will remove unnecessary bureaucracy.

Working in partnership with Essex Police and other forces in the South East region, we will look for different ways to save money.

## Give your feedback for a chance to travel in style



Do you fancy a romantic break for two in Paris, the city of love? Or perhaps you would prefer to sample the vibrancy and diversity that Brussels – the self-styled Capital of Europe – has to offer? Or maybe a trip to the shoppers' paradise of Lille would suit you best?

You can pick a location of your choice if you are the lucky winner of two Eurostar return tickets to any of the three fascinating continental destinations.

All you have to do for a chance at travelling in speed, comfort and style is to give your feedback on this newspaper.

Tell us what you liked or disliked by emailing [pknewspapers@kent.pnn.police.uk](mailto:pknewspapers@kent.pnn.police.uk)



**Competition rules:** One entry per person. The winner will be randomly picked. Kent Police and Kent Police Authority employees and their families are exempt. Closing date: 2 April 2012. Send your entry to: FREEPOST, Kent Police Authority, Gail House, Lower Stone Street, Maidstone, Kent ME15 6BR or email [pknewspapers@kent.pnn.police.uk](mailto:pknewspapers@kent.pnn.police.uk)

# News bites >>

### >Volunteer police officers sought

KENT'S Special Constabulary is on the hunt for volunteer police officers to help protect communities.

Sign-up today and you will receive full training and police powers in exchange for giving a minimum of 16 hours a month.

To find out what's involved visit [www.kent.police.uk/specials](http://www.kent.police.uk/specials) or call **01622 650400**.

### >Get in touch with the police through a tweet or post a message

KENT Police Authority and Kent Police are now on Twitter, YouTube and Facebook.

Visit either [www.kentpoliceauthority.gov.uk](http://www.kentpoliceauthority.gov.uk) or [www.kent.police.uk](http://www.kent.police.uk) and follow the links to find out what's happening, tell us what you think or ask a question.

### >Give your opinions on crime

If you live in Kent and would like to give your opinion on crime and policing, then join the Kent Police Citizens' Panel.

To get involved in a range of surveys and/or discussion groups email [citizens.panel@kent.pnn.police.uk](mailto:citizens.panel@kent.pnn.police.uk)

### >New hate crime number launched

A NEW helpline has made it easier for victims of hate crime to come forward.

After research showed some people are reluctant to contact the police directly, another number has been made available if people want to get advice and support. Specially-trained non-police staff take calls 24 hours-a-day, seven days-a-week, and will either deal with each call or forward it to the relevant agency. The number, **0800 138 1624**, is free to call from landlines. Hate crime can also be reported to **101**. If a crime is in progress or life is in danger call **999**.

### >Play your part in keeping your neighbourhood safe

HELP to keep your community safe and more protected by joining your local Neighbourhood Watch scheme.

Call **01622 653212** to find out where your nearest scheme is.

### VOICE YOUR OPINIONS AND BAG A PRIZE

THE first 100 callers who ring the Police Authority are in with a chance of winning some superb security items.

All you have to do is tell us what you thought of this Policing Kent newspaper and you could win a personal alarm, a purse strap to protect your cash from snatch thieves and a timer switch for your lights to help keep your home safe over Christmas.

We'd like to hear your views, so call us today on **01622 604347**.

## Why you've received this newspaper

On 1 April 2006, a legal requirement was placed on all police authorities to produce a policing summary.

We have chosen what we believe is the most cost-effective way of reaching every household in a newspaper format.

Today, communication is vital; and the Authority continually hears that people are interested in what the police are doing, the changes ahead, the budget cuts, and how Kent Police is held to account.

The Authority is keen to keep you informed during these times of change.

## Contact us



Chief Superintendent Mark Nottage is in charge of East Division including the Thanet district.

Call **999** in an emergency, if a crime is in progress or life is in danger.

Call **101** (our new non-emergency number) for:

- General enquiries
- Non-urgent crime reporting
- Anti-social behaviour
- Your neighbourhood officer

If deaf or speech-impaired text 'police' and your message to **60066**.

### Broadstairs Police Station

54 High Street, Broadstairs CT10 1JT

**Opening times:** 10am-2pm Monday-Saturday, closed Sunday.

### Ramsgate Police Station

26 York Street, Ramsgate CT11 9DS

**Opening times:** 9am-5pm Monday-Saturday, closed Sunday.

### Margate Police Station/Odell House

Fort Hill, Margate CT9 1HL

**Opening times:** 8am-8pm Monday-Saturday, 10am-6pm Sundays and Bank Holidays.



## Useful numbers

In an emergency dial **999** if there is a threat to life or public safety, or a crime is in progress

Call our non-emergency number **101** for enquiries, neighbourhood officers, non-urgent crime reporting and anti-social behaviour

If deaf or speech impaired text 'police' and your message to **60066**

Kent Crimestoppers – give information anonymously on **0800 555 111**

Freephone 24-hour National Domestic Violence Helpline **0808 2000 247**

Hate Incident Reporting Line – **0800 138 1624**

This publication is available in other formats and languages. To obtain a different version of this publication please contact Kent Police Authority on **01622 604347** or email [pknewspapers@kent.pnn.police.uk](mailto:pknewspapers@kent.pnn.police.uk)